

Payment, Returns and Refund Policy

Terms of Payment.

Unpaid invoices are subject to a 1.5% service charge with an annual rate of 18%. This agreement includes Additional Terms and Conditions set forth on its face or subsequent side. Terms of Payment: Net 15 days. Payments using a credit card may be subject to a 3.5% fee.

Returns and Refunds.

No merchandise may be returned for credit without prior written approval, and, will be subject to a 20% handling charge. No credit will be allowed on claims of error or shortage unless reported immediately. Commercial accounts will receive a credit on account. Residential accounts will receive a credit to the credit card used or a check by mail, depending on how monies were paid.